CardiQ Resource Library: Device Clinic Generator ERI/RRT/Replacement Process

1. All device checks with less than 3 months of battery life left will alert the device team to check for an echocardiogram as follows:
    a. If the patient has an RV or BiV pacing burden of > 40%, the patient will need an echocardiogram completed within 3 months prior to his generator change
    b. If the patient has less than 40% RV or BiV pacing burden, an echocardiogram within one year is adequate
2. The device team will order the echocardiogram if needed as outlined above, and have the patient call to schedule the echo
3. Once the generator device triggers ERI or RRT, the device team will make an appointment with the APP device resource schedule, preferably in-person to coincide with when the patient comes in for device setting changes or lead evaluation.
4. Device team will review for recall advisory listing by phone call to tech services
5. Device team will review with company representative to determine need to contact warrantee services.
6. Device team will document in MURJ Encounter Summary, cardiology tab in EPIC including Device determined to be advisory/recall and possible warranty coverage
7. At the time of the in-person visit, pre-op chest x-ray and labs can be completed as needed
8. Chest x-ray must be in the AHN system to view, and it must be within 12 months of the generator replacement
9. UA is not needed for a routine generator replacement
10. Once the APP has evaluated the patient and completed the visit, he/she will be responsible for placing the case request for the generator replacement
11. Implant charging special needs/warranty issues to be indicated on procedure request and on official case request (Statement to be written, “This is not a warranty device” if there are no applicable warranties)