

Appendix A-7a: Atrial Fibrillation Center of Excellence Pharmacy New Patient Visit

[Insert Health System Atrial Fibrillation Medication Management Clinic]

[Insert Address]

[Insert Phone/Fax]

[Insert Email]

Hello from the [Insert Health System Atrial Fibrillation Medication Management Clinic]:

Welcome to our service. You have been referred to us by your physician for the management of your atrial fibrillation. Specifically, we manage the medications used to control your heart rate and/or rhythm while you are in atrial fibrillation. This pharmacist-run clinic is a service provided to you in conjunction with our cardiologists and is dedicated to caring for patients with atrial fibrillation who require medications. Not all patients will require the same doses or medications and so we individualize each medical regimen based on how you respond. Our service is made up of pharmacists, pharmacy interns, and administrative personnel.

Your doctor has recommended that a pharmacist manage your rate control therapy under a Collaborative Drug Therapy Management (CDTM) protocol. Under this protocol, the pharmacist will prescribe your rate control medication and work closely with your doctor to manage your symptoms associated with atrial fibrillation.

We are committed to providing you with the highest level of patient care and safety. We ask for a high level of commitment from you so that we can work together for your benefit.

Please review the Patient Agreement Form provided and call us with any questions or concerns. We look forward to working with you.

Insurance Coverage

- Virtual visits with the pharmacist are considered a hospital outpatient visit.
- Your insurance will be charged by the hospital for use of hospital resources, equipment, and staff. This is commonly known as a "Facility Fee." Most often there is no out-of-pocket fee but depending on your insurance you may have some cost-sharing responsibility (or out-of-pocket fees).
- Typically visits with the pharmacist will minimize additional physician visits to optimize your medication therapy.
- To find out if your health insurance covers nutrition, please call the 800 number on your insurance card.

Sincerely,

Pharmacy Manager

Section Chief, Cardiac Arrhythmia Service

Clinical Director, Atrial Fibrillation Program